

## **TERMS AND CONDITIONS OF WEBSITE USE**

These general terms and conditions of website use ("GTC") have been created by "KIRIACOULIS MEDITERRANEAN CRUISES SHIPPING S.A." (hereinafter "Company"), which respects the privacy of the website visitors (hereinafter "Visitor") and complies with the applicable personal data protection laws. Visitors can access these GTC at any time from their terminal device, and it is recommended to review them before using the website.

### **1. VISITOR OBLIGATIONS**

**1.1** The Visitor of the website is obliged to use the network of <https://www.kiriacoulis.com/> in such a way that no damage, overload, or harm to the website occurs, and its purpose is not endangered or bypassed. Furthermore, the Visitor is obliged to refrain from actions that could result in criminal prosecution or any civil or administrative proceedings against "KIRIACOULIS MEDITERRANEAN CRUISES SHIPPING S.A." for acts contrary to the current legislation.

**1.2** Not to infringe upon any form of third-party Copyrights.

**1.3** To strictly adhere to the current terms and conditions of use of the Company's website, as well as the current regulations for the protection of personal data of the visitors of these websites.

**1.4** To provide complete and true information (full name, e-mail, phone number) so that the Company can communicate to fulfill the visitor's requests to the Company. In any case, the information provided by the Visitor is provided under their own responsibility, for communication purposes and according to their declaration.

### **2. WEBSITE AVAILABILITY, CHANGE, AND INTERRUPTION OF OPERATION**

**2.1** The Visitor of the website cannot demand permanent and uninterrupted availability of the website.

**2.2** Furthermore, the Company has the right to permanently discontinue the services at any time for any reason without prior notice.

**2.3** For technical reasons, the Company may temporarily interrupt the services, after informing the Users before the interruption of the service through the website or by other means.

**2.4** The Company reserves the right at any time to modify the website in a way that is reasonable for the User, for example, in order to improve it.

### **3. LIABILITY**

**3.1** The Company has no liability towards the Visitor during their use of the website other than what may be stated in these Terms and Conditions of Use.

**3.2** The Company will not be held responsible for the accuracy and completeness of any information provided by the User while using the website's services.

**3.3** If the Visitor is harmed through the use of the website or the sending of data, the Company will only be responsible if this was caused by its willful misconduct or gross negligence. The Company will not be liable for the loss of the User's data under any circumstances and in any way.

**3.4** The Company will bear no responsibility if for any reason it ceases to provide services in whole or in part, temporarily or permanently.

**3.5** The Company does not endorse and is not responsible for third-party content and links to third-party websites on its website.

**3.6** The Company reserves the full right to delete visitor data if the company's policy requires it.

**3.7** The listed prices are indicative, even at the time of posting, in no case do they bind the company, and the Company bears no responsibility for any changes to them.

**3.8** The product photos are indicative and may not correspond to reality. Therefore, and in general, the company is not responsible for any discrepancy between the photograph, color, quality, or appearance of the product on the website and its actual image.

**3.9** Availability dates are indicative, even at the time of posting, and the Company bears no responsibility for any changes to them. In any case, for availability, the Visitor should contact the Company.

### **4. Common Final Provisions**

**4.1** In the event that one of the terms of the GTC is or becomes unenforceable or does not regulate a certain point, the validity of the remaining provisions shall not be affected. A provision that comes as close as possible to the economic purpose of these GTC will be incorporated to replace the ineffective provision or to fill the gap.

**4.2** Based on these GTC, Greek law is designated as applicable, and for any dispute, contractual or not, arising in connection with the Company's GTC, the courts of Athens have exclusive jurisdiction.

**4.3** Greek law applies to the relationships arising from these GTC, with the exception of the conflict of law rules.

**4.4** The Company reserves the right to amend these GTC to the extent necessary and in any reasonable manner for the Visitor regarding the elimination of subsequent disturbances in the equivalence of basic obligations, the adaptation to modified legislative or technical framework conditions, where this is acceptable for the Visitor, especially in the case of changes that do not constitute an adverse change for the Visitor.

**4.5** For any issue, question, or problem, please contact the Company using the contact details as they are listed in the corresponding section of the website.

**4.6** Online dispute resolution based on Article 14 of the Online Dispute Resolution for Consumer Disputes Regulation): The European Commission provides the ability for online dispute resolution (ODR) through a platform, which can be found at the address:

<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=EL>.

The Company is not obliged to participate and does not participate in dispute settlement procedures before a consumer arbitration body.